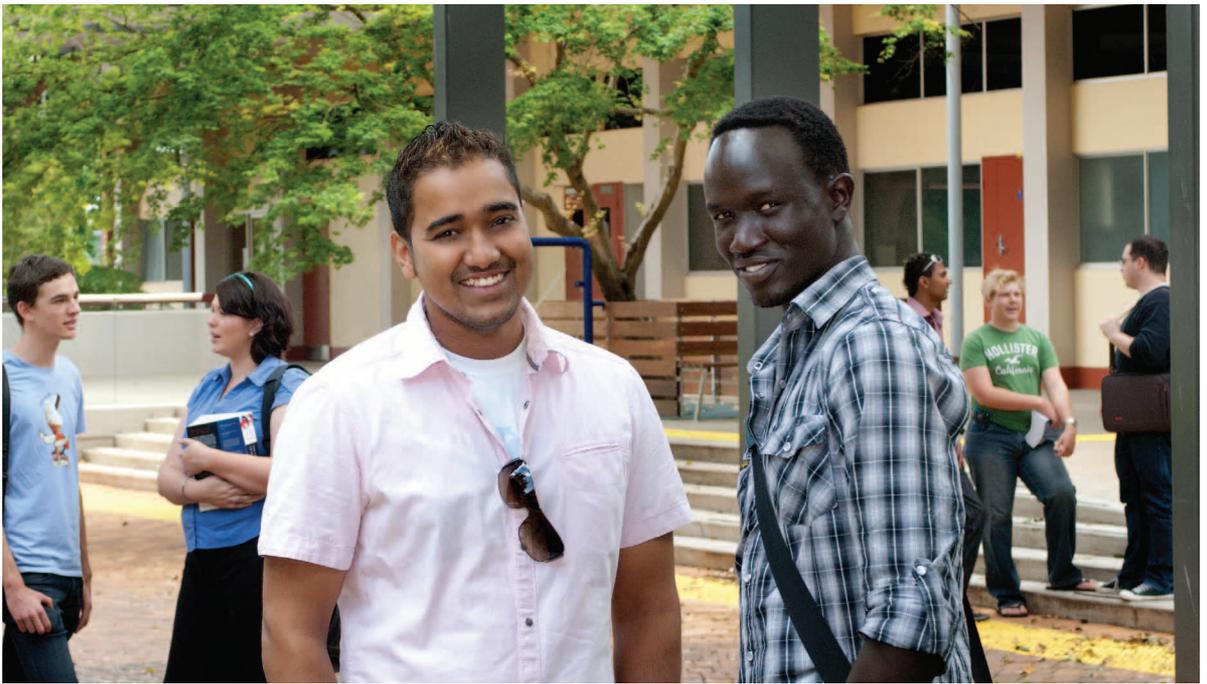


Welcome to USQ for International Students



fulfilling lives



CONGRATULATIONS

The staff at the University of Southern Queensland are pleased to offer you a place to study with us. We welcome you to our University, and look forward to supporting you throughout your studies.

**Congratulations on
Receiving your Offer!**

As a USQ student, you become part of our extended family. Over 80 nationalities are represented at USQ and there are more than 26 000 USQ students, just like you, who are completing their studies in Australia or in one of 100 different countries around the world.

Approximately 6500 international students are studying a USQ degree either in Australia or in their own country. This means we are able to provide you with the personalised support you only get from a smaller university.

If you have chosen to study on-campus in Australia, you will have the opportunity to get involved with the local community, family friendship link-ups, social functions and trips away by participating in our International Program.

If you have chosen to study by distance education, you will enjoy the benefits of studying with a university that has many years experience providing education to students from all over the world.

How To Accept Your Offer

You will need to complete the following steps to have your offer to study accepted with us:

Step 1	Complete your Acceptance of Offer form	<ul style="list-style-type: none">• Make sure all the details are correct.• Ensure that you have met all the conditions specified in your offer letter.
Step 2	Return your Acceptance of Offer form	<ul style="list-style-type: none">• Don't forget to include your payment details• Email: ioacceptoffer@usq.edu.au• Fax: +61 7 4635 9225
Step 3	Pay your fees	<ul style="list-style-type: none">• With your Acceptance of Offer form, you will need to provide payment. You should also:<ul style="list-style-type: none">- check the options for paying your fees at: www.usq.edu.au/current-students/organise-enrolment/fees/paying- read and understand information about USQ's international fee refunds at: www.usq.edu.au/international/fees/refunds
Step 4	Receive your Confirmation of Enrolment	<ul style="list-style-type: none">• After you have returned your Acceptance of Offer form and your payment, USQ will confirm your enrolment. You will receive an electronic Confirmation of Enrolment (eCoe) that will allow you to lodge your student visa application.• You will also receive your username and password for UConnect.¹
Step 5	Receive Overseas Student Health Cover (OSHC) (On-campus students only)	<ul style="list-style-type: none">• When you return your Acceptance of Offer form with payment, your Overseas Student Health Cover will be activated by USQ and will be valid even before you receive your health cover card.
Step 6	Apply for your student visa (On-campus students only)	<ul style="list-style-type: none">• Now that you have received your Confirmation of Enrolment and Overseas Student Health Cover, you can apply for your student visa. More information can be found at: www.usq.edu.au/international/accept/visa



The USQ Difference

What really sets USQ apart from the others is our dedication to supporting you throughout your studies. From the moment you enrol with us you'll have your very own Student Relationship Officer to answer all of your questions and help you through your journey as a USQ student. We understand that moving overseas to study in a foreign country can be a little scary, but studying with USQ means you will be joining hundreds of international students who believe they experience the best support in Australia.

In fact, USQ is highly recognised for the support we provide to our students:

- 2011 - rated 1st in Australia for Overall Learning Experience.¹
- 2010 - rated 1st in Australia for Support Experience.¹
- 2009 - placed 1st in Queensland and 4th in Australia in an independent Student Satisfaction Survey.²
- 2008 - four individual and two team Carrick Institute for Learning and Teaching in Higher Education Awards for significant contribution to the quality of student learning.
- 2007 - Carrick Institute for Learning and Teaching Higher Education Awards for Services Supporting Student Learning.

USQ LOCATIONS

The University of Southern Queensland (USQ) has three main campuses located in Australia's sunshine state, Queensland.

Toowoomba



The city of Toowoomba has a population of approximately 100 000, and is one of Australia's largest inland cities. It sits around 700 metres above sea level on the crest of the Great Dividing Range; giving you access to some of the most breathtaking views, as well as many beautiful parks and gardens.

Choosing Toowoomba as your study destination means you will be living in a city that has a low cost of living, lovely surroundings, clean air and a safe, welcoming atmosphere. You will have access to sporting facilities, shopping centres, art galleries, museums, cinemas, and a fine range of restaurants, cafes and clubs.

Toowoomba and USQ offer students all the benefits of a city environment, while providing an opportunity to experience inland Australia.

For further information about living in Toowoomba, please visit:

www.usq.edu.au/toowoomba

Springfield



USQ's Springfield campus is located in Education City on the south-western fringes of Queensland's capital city, Brisbane. You have direct access to 24 hectares of serene parklands and a large shopping complex, while the Greg Norman-designed Brookwater Golf Course is in close proximity.

Choosing USQ Springfield as your study destination means you will be part of a strong community, enjoying direct interaction with your lecturers and tutors, as well as easy access to support staff and facilities.

Springfield is the ideal living location if you are seeking the friendliness of a smaller community and the lifestyle available in a metropolitan city. Modern accommodation and amenities, such as cafes and shops, are located on site.

For further information about living in Springfield, please visit the following website:
www.usq.edu.au/springfield

Fraser Coast



The USQ Fraser Coast campus is located at Hervey Bay, a forty-five-minute flight or three-and-a-half-hour drive north of Brisbane. It is a great location if you are looking for a superb climate, calm waters, pristine beaches and relaxed lifestyle. The magnificent marine environment is perfect if you are interested in diving, snorkelling and swimming.

Choosing USQ's Fraser Coast campus as your study destination means you will have access to 40 kilometres of beautiful, calm beaches. You will have the opportunity to visit the World Heritage-listed Fraser Island, which is the largest sand island in the world. A unique natural environment, Fraser Island has unspoiled beaches, rainforests and freshwater lakes – all for you to explore.

Living in the whale-watching capital of the world you will also have the opportunity to see Humpback Whales and their calves rest and play in the Bay's sheltered waters between August and November.

Hervey Bay's esplanade is lined with a range of street cafes, fine dining restaurants and clubs, so there are plenty of places to socialise. You can also enjoy barbecues on the impressive foreshore, or hire bicycles, jet skis and canoes, while swimming in the safe, protected waters of the Bay.

For further information about living in Hervey Bay, please visit the following website: www.usq.edu.au/frasercoast



SUPPORT AT USQ

We are here to help you with each step in your journey, so it is worthwhile taking advantage of the support facilities available to you at USQ. It doesn't matter whether you are studying on-campus in Australia or online by distance education, you have access to the following support.

Student Relationship Officers

Our Student Relationship Officers (SRO's) are available to help you with general enquiries, such as assignment submission, examinations, contacting lecturers, systems access, study materials, enrolment, and much more. If your enquiry can't be answered immediately, our support staff will know who can help you. We're here to help you achieve your goals, get you through the challenging spots and celebrate your successes.

Here are just some of the things we can help you with:

- navigating UConnect
- enrolment and re-enrolment

- eCoE extensions and assistance with visa renewals
- applying for exemptions/transfer credits
- submitting assignments
- assignment extensions
- contacting lecturers
- applying to new programs.

So talk to us. We'll be right there with you.

For more information about our SRO's, please visit:

www.usq.edu.au/sro

Student Services

Student Services' professionally accredited staff provide support designed to enhance your university experience and personal resources.

We are here to assist you with your learning journey, career path options, adjusting to university life and supporting your personal and health needs.

Help with the following services will be available to you as a USQ student and your family through the Student Support Centre:

- career counselling and employment information
- personal counselling
- disability support
- learning enhancement.

The Learning Centre

The Learning Centre provides academic support, no matter where you are studying from. The services they offer include consultation and workshops, online resources, and study tips. The Learning Centre also runs programs to help you through courses that have been identified as the most challenging, as well as courses catering for those who are returning to study or studying for the first time. There are also courses in Learning Skills, and even on how to use scientific calculators!

Further information about The Learning Centre is available at:

www.usq.edu.au/learningcentre

UConnect

UConnect is your portal to web-based systems and services at USQ. When you log into the Portal, it will display information relevant to you – for example, your courses, your results and your Internet quota. You will receive access to UConnect after you have accepted your offer to study at USQ.

What do I have access to?

JustU

The **JustU** tab can be personalised to show features from the other areas of UConnect and store your own favourite links, making it unique to you. You will also be able to access your USQ email account – UMail.

ULearn

ULearn gives you access to USQStudyDesk, which is your online learning environment. This is the place where you will access modules from your study materials, discussion forums, past exam papers and assessment items. ULearn will also give you other useful links for success with your studies, including the Library and academic help from The Learning Centre.

UDo

UDo gives you access to the Student Centre where you will enrol in courses, pay your fees and see who your Student Relationship Officers and other advisors are.

ULive

ULive has information which you might need in life generally, including news, weather, RSS feeds, jobs from the USQ CareerHub, and entertainment options.

UAsk

UAsk is where you go to find answers and ask questions. UAsk provides answers to FAQs and is an easy way to ask questions. You can even view and update questions previously submitted. This is available at: <http://usqassist.custhelp.com>

Disability

If you have a disability, specialist staff are available to provide support and services that ensure you have an equal opportunity to access and participate in university life, and to succeed to your full potential in your studies. It is recommended that you contact the Disability Resources section at USQ prior to beginning your studies if you have a verifiable disability. This will ensure appropriate services are available to you.

For further information, refer to the Disability Resources section of our website at: www.usq.edu.au/student-services



INFORMATION FOR DISTANCE EDUCATION (ONLINE) STUDENTS

The University of Southern Queensland is one of Australia's leading providers of distance education and is recognised both nationally and internationally for its outstanding distance education programs.

How distance study differs

As a distance education student, you will have access to the same high level of academic and student support that on-campus students receive. You will have access to all USQ resources, including:

- online access to USQ library resources
- UConnect (our online study environment)
- free email accounts
- online counselling.

The only real difference is that you do not have to attend lectures, with the majority of your communication between lecturers and students readily available via email,

online discussion boards, video chat, intensive residential (oncampus) schools and telephone rather than face-to-face.

Studying via distance education, or online, means you are provided with all your study materials for each semester, either through the mail or online. These materials are divided into comprehensive weekly portions, keeping your studies in line with what's happening on-campus – but you are in control and have the flexibility to tailor these materials so that you can study at your own pace during the semester.

At USQ, studying online doesn't mean that you have to feel separate to everyone else. We understand the challenges of studying via distance and provide a high level of individual support and assistance, and the Internet means your study community is as close as your computer.

Support for distance students

At USQ, we pride ourselves in providing high levels of support for all our students, regardless of your location. In fact, our international students rated us number one in Australia for the overall support experience they received from USQ.

Off-campus Library

At USQ, we understand that as an online student you can sometimes feel isolated, so we ensure our Off-campus Library Services give you access to extensive resources and assistance wherever you are in the World. In fact, our Library has been ranked as the best in Australia by InSync Library Client Satisfaction Survey, in both 2008 and 2010.

Our Off-campus Library Services offer:

- loans and photocopy service – using 'DocEx' to request loans and photocopies of library material to be delivered via postal or web delivery
- borrowing information about how, what and for how long you can borrow items
- research advice services – assisting you through the maze of online databases and information sources
- e-Books (electronic books) – this provides the full-text of over 60 000 books through services, such as eBrary and NetLibrary
- online resources (online) – such as full-text journal articles and websites recommended by your faculty librarian

- materials available 24 hours a day for USQ students studying on-campus and/or by distance.

The USQ Library has extensive online and print collections available for their students. The collections include books, journals, encyclopaedias, statistical sources and standards in print and electronic format.

An extensive audio visual collection of videos and compact discs (CDs) is also available.

For more information regarding USQ's off-campus library, please visit: **www.usq.edu.au/library/services/offcampus**

USQ education partners

USQ has an established global network of education partners in selected countries to provide services and tutorials to support your studies. In some cases, these offices are linked to a local university or college that makes its facilities available to USQ students.

Services from a USQ education partner may include:

- enquiry and course advice
- assistance with enrolment and variation to your enrolment
- financial – receipt of fees
- tutorial and study groups
- distribution, exchange and replacement of study materials
- ordering and distribution of textbooks
- access to library facilities
- assignment despatch
- coordination of exam centres
- live video conferences (broad screen and desktop) enabling you and your lecturers to see each other and hold discussions. Video conferencing is only available in certain countries.

A list of USQ's education partners can be found in the Representatives section of our website at: **www.usq.edu.au/international**

Our commitment

For over 40 years, we've been committed to providing personal support, understanding, and respecting each and every student's goals. Many of our students study online, and we provide distance education for students in over 100 countries. USQ was also the inaugural winner of the International Council for Open and Distance Learning (ICDE) prize for institutional excellence for its global education initiatives and expertise in providing flexible learning opportunities around the world.

Distance study provides you with the opportunity to study, regardless of location, and can allow you to continue meeting other life commitments, such as work, family or travel. We provide specialised online programs designed to make your distance education experience a rewarding one.

You can vary the number of courses you take each semester to further suit your circumstances. You can also choose to study part of your program by distance and part on-campus at our Toowoomba, Springfield or Fraser Coast campuses.

So whether you are studying towards your first career, want to improve your current situation or are looking to broaden your horizons and study something you love, we're ready to work alongside you to see your goals fulfilled.

Checklist for distance students

- You should ensure that you have completed all of the relevant actions from the list below before the start of semester:

- I have noted my USQ Student Relationship Officer's (SRO) details (if enrolled directly with USQ): **www.usq.edu.au/international/contact**

- I have noted USQ educational partner's details enrolled through a USQ education partner: **www.usq.edu.au/international/study-where-you-live**

- I have checked to see if my course/s offer compulsory on-campus Residential Schools, as I may need to consider travel and accommodation arrangements in advance: **www.usq.edu.au/currentstudents/reschool**

- I have checked the text book (and other media resource) requirements for my course/s.
- I have purchased the text books and any other media resources I require (ensure you allow sufficient time to receive your purchase/s before semester commences).
- I have checked the packing slip in my study package to make sure I have received all items listed.
- I have marked the important dates on my USQ Calendar (e.g. due date of payment of fees as shown on your Invoice Notice, assignment due dates, deadlines to drop/add courses and personal important events that are coming up).
- I have read the introductory book/s for my course/s and familiarised myself with course objectives, assessment requirements and important dates.
- I have created a study schedule for the semester. This will help you with time management and to keep you on track to achieve your goals. Check out The Learning Centre online resources: **www.usq.edu.au/learningcentre/also-online**
- I have logged onto UConnect, changed my password and checked that my contact details are correct.
- I have checked the USQAssist self-help facility to easily find answers to questions or to ask a question: **<http://usqassist.usq.edu.au>**
- I have checked the USQStudyDesk and familiarised myself with my course page layout and introduced myself in any online discussions available.
- I have checked the Library's interactive training program: **www.usq.edu.au/library/help/classes**
- I have paid my fees by the semester due date.



INFORMATION FOR ON-CAMPUS STUDENTS

Before leaving home

Once you have been granted a student visa, there are certain important tasks you need to do before you leave your country.

Book your flight to Australia

Book your flight to Australia. Make sure you arrive in time to attend your USQ Orientation. More information about USQ Orientation is available at: www.usq.edu.au/orientation

Register for the free transport from the airport

Register for the free transport from the airport to arrange for USQ to meet you when you arrive in Australia. You can do this by completing the Request form included at the back of this guide or online at: www.usq.edu.au/international/arrive

Pack your bags

The following are things you need to consider for your trip to Australia:

- Carry-on luggage

Prepare your documents and pack these in a secure area of your carry-on luggage.

- Personal computer
You may bring your own personal desktop or laptop computer if you prefer.
- Clothing to suit the climate Students wear casual and comfortable everyday clothing to university, so bring comfortable clothes for both hot and cold weather.
- Travel light
Bring only what you can comfortably carry. Luggage limits also apply to the airport reception and transfer service, so check the conditions of service before you leave home at: **www.usq.edu.au/international/arrive/conditions**

Understand what not to bring

During your flight, you will be provided with an Incoming Passenger card on which you must declare any food, plant material, and animal products you plan to bring into Australia. The Australian Quarantine and Inspection Service (AQIS) also inspects incoming luggage into Australia, so please be aware of what is not suitable to bring into Australia. You can find more information about AQIS at: **www.daff.gov.au/aqis**

Organise your family

If you are bringing your family to Australia, there are a few additional factors to consider.

- If you have your family travelling to Australia with you, you need to ensure that they are covered by your visa application.
- If your children are school age, they must be enrolled with an education institution during your time in Australia. A range of schools and day cares are located close to our USQ campuses. You are encouraged to contact Education Queensland to ascertain education costs and enrolment requirements. More information is available from the Education Queensland website at:

www.eqi.com.au/programs

- Your partner will be able to work while you are studying in Australia.

For more information about bringing your family, please refer to the Department of Immigration and Citizenship website at: **www.immi.gov.au**

Learn about the cost of living in Australia

Take a look at our Cost of Living in Australia on the 'living on Australia' page.

This will help you to compare the cost of living between the three USQ campuses to help plan your stay in Australia.

When to come to USQ

To ensure you are fully prepared to commence your studies, you should arrive the day before Orientation begins, which is one week before the start of each semester. If you are coming to study:

- ELICOS, you should arrive at least a week prior to your course start date to get familiar with the University and to organise your accommodation
- English for Academic Purposes Program, you should arrive at least the day before courses start to ensure you are able to attend classes from 9:00am on the first day.

Dates for USQ Orientation and study semesters are available on our important student dates calendar at: **www.usq.edu.au/dates**

Arriving late?

If you arrive after the semester start date, you will require written approval from the University to commence your studies, or you may need to defer your studies. Please contact USQ International before leaving your country, to confirm your offer will still be valid.

When you arrive at USQ

Arriving at the Brisbane airport

If you have booked your free transport from the airport we will be there to meet you when you arrive in Australia. Information about this service can be found at: **www.usq.edu.au/international/arrive**

Once you have arrived at USQ, what are your next steps?

Contact your family

It is always a good idea to let your family know you have arrived safely in Australia and that you have arrived at your initial accommodation.

Attend our Orientation program

Your Orientation program will give you the best start to your studies at USQ. Information sessions and fun activities are organised to assist you with life at USQ, and understanding Australian culture. Our information sessions will provide information on:

- accommodation
- banking
- cultural adjustment
- visa
- overseas Health Cover Insurance
- student support services, including computing services, language and teaching support services
- campus tours
- the USQ Library, and much more!

More information on your Orientation program can be found at: www.usq.edu.au/orientation

Support for on-campus students

In addition to the learning support outlined earlier in this brochure, you will also have the following available to you as an on-campus student.

Student Guild

The Student Guild offers services, such as academic advocacy and representation; assistance to sport and cultural clubs; legal advice; equipment hire; and sporting, recreational, cultural and personal development programs and activities. Check out the Student Guild website at: www.studentguild.com.au

24 hour Student Assistance Hotline

USQ provides you with a Student Assistance Hotline, specifically for international students. If it's late and you need help, call 1800 689 410. For more information, refer to the USQ website at: www.usq.edu.au/international/study-in-australia

Multicultural Centre

People from a range of cultural backgrounds can help you with issues you may face while studying in a foreign country. For more information on the multicultural centre at USQ visit: www.usq.edu.au/multicultural

Spiritual support

USQ strives to provide you with spiritual support appropriate to your needs. The following religions are represented on the Toowoomba campus: Anglican, Catholic, Church of Latter Day Saints, Islam, Presbyterian, Students for Christ, and the

Uniting Church. The chaplains of the Multi-faith Chaplaincy Service on Springfield campus can assist you to contact the local spiritual community of your choice.

USQ's spiritual services include:

- on-campus chaplaincy in Springfield and Toowoomba
- other religious support, such as chaplains or representatives from a range of religious organisations and groups
- on-campus Islamic Centre, in Toowoomba, which includes a prayer area and separate ablution areas.

Further information is available in the Religion section of our website at: **www.usq.edu.au/multicultural**

Health service

USQ Toowoomba Health Service is a confidential, accessible and affordable health service offered to all USQ students and, in some cases, to dependent children. Staff are sensitive to the needs and expectations of students from other countries and non-English-speaking backgrounds.

Information about our Health Service is available at: **www.usq.edu.au/student-services**

International events

Participating in international events can help you to settle into the campus, and life in Australia.

Further information is available in the projects and events section of the Multicultural Centre website at: **www.usq.edu.au/multicultural**

Checklist for on-campus students

The following checklist will help you to ensure that you are adequately prepared for your trip to Australia:

Airport Reception

I have completed and returned my Airport Reception and Transfer Request form included at the back of this guide or online at: **www.usq.edu.au/international/arrive**

Accommodation

I have completed and returned my Booking form for On-campus Accommodation for Overseas Students during 2012 Orientation Only included at the back of this guide or online at: **www.usq.edu.au/accommodation/howtoapply**

AND

I have completed and returned my Application for Permanent Accommodation form included at the back of this guide or online at: www.usq.edu.au/accommodation/howtoapply

OR

I have completed and returned my Homestay Accommodation Placement Booking form included at the back of this guide.

OR

I have organised and confirmed other off-campus accommodation. Refer to: www.usq.edu.au/current-students/services/welfare

OR

I will organise my semester's accommodation after arrival and have arranged temporary accommodation.

Things to bring

Passport

Current student visa

Confirmation of Enrolment from USQ

Receipt of tuition fee payment

Confirmation of Arrival email sent by staff at USQ

Australian currency

Personal and credit references

Names and addresses, including:

- your family's name and address
- the address and telephone number of an emergency contact
- the contact details of your USQ Student Relationship Officer

Medical documents

Vaccination and health papers

International Driver's Licence (optional)

Mobile phone (optional if compatible with Australian standards)

Note: ensure your documents are on your person or in your hand luggage at all times while you are travelling. Do not pack them with your checked-in luggage.



LIVING IN AUSTRALIA

Studying on-campus at USQ can be a rewarding way to undertake a university degree in a safe and friendly multicultural environment with modern facilities and a relatively low cost of living.

ON-CAMPUS LIVING

		TOOWOOMBA (AUD/WEEK)	SPRINGFIELD (AUD/WEEK)	FRASER COAST (AUD/WEEK)
Accommodation		Steele Rudd College 131 (Self-catered) 239 (Meals included) Concannon College 267 (Meals included) McGregor College 267 - 283 (Meals included)	Student Accommodation 135 - 180 (Meals not included)	No on-campus accommodation available
Additional living expenses	Food	0 - 110 ¹	85 - 130	
	Transport	15 - 25	30 - 50	
	Clothing & toiletries	25	30	
	Entertainment	25 - 50	45 - 60	
	Phone calls/postage	25 - 40	30	
	Other expenses	15 - 30	20	

TOTAL		301 - 453	375 - 500	N/A
OFF-CAMPUS LIVING ^{2,3}				
		TOOWOOMBA (AUD)	SPRINGFIELD (AUD)	FRASER COAST (AUD)
Establishment expenses (one-off payment)	Bond/security deposit	300 - 600	350 - 640	220 - 600
	(4 weeks rent)			
	Two weeks rent in advance	150 - 300	175 - 320	110 - 300
	Electricity connection ⁴	80	0 - 39	40 - 80
	Telephone connection ⁴	60 - 250	60 - 225	60 - 210
	Gas connection ⁴	80 - 100	33 - 35	100
TOTAL		670 - 1330	618 - 1259	530 - 1290
		TOOWOOMBA (AUD/WEEK)	SPRINGFIELD (AUD/WEEK)	FRASER COAST (AUD/WEEK)
Accommodation Additional living expenses	Rent	75 - 150	75 - 160	55 - 150
	Food	65 - 110	85 - 130	65 - 100
	Electricity/gas ⁴	10 - 15	10 - 15	10 - 15
	Transport	15 - 25	30 - 50	25
	Clothing & toiletries	25	30	25
	Entertainment	25 - 50	45 - 60	25 - 40
	Phone calls/postage	25 - 40	30	25
	Other expenses	15 - 30	20	10
TOTAL		255 - 445	325 - 495	240 - 390

GUIDE TO TOTAL ANNUAL EXPENDITURE (EXCLUDING TUITION FEES) ^{3,5,6}						
	TOOWOOMBA		SPRINGFIELD		FRASER COAST	
	ON (AUD)	OFF (AUD)	ON (AUD)	OFF (AUD)	ON (AUD)	OFF (AUD)
Living expenses annual	12 040 - 20 720	10 200 - 17 800	15 000 - 20 000	13 000 - 19 800		9600 - 15 600
Off campus establishment expenses	N/A	670 - 1330	N/A	618 - 1259		530 - 1290
Medical Insurance OSHC (12 months)	420	420	420	420		420
Textbooks	600 - 1000	600 - 1000	600 - 1000	600 - 1000		600 - 1000
TOTAL	10 460 - 22 140	11 890 - 20 550	16 020 - 21 420	14 638 - 22 479	N/A	11 150 - 18 310

ON: On-campus living

OFF: Off-campus living

Please note: these tables are based on 2011 costs and serve as a guide only. They are subject to change.

1Those students undertaking the self-catered option should expect to pay a minimum of \$65 a week on food.

2Not applicable to Homestay.

3Based on shared accommodation.

4Dependant on choice of supplier.

5Cost is based on 2 standard semesters of study + 2 weeks orientation = 40 weeks.

6For detailed information about tuition fees please refer to the **Find your program** section of the guide

CAMPUS FACILITIES

	USQ TOOWOOMBA	USQ SPRINGFIELD	USQ FRASER COAST
Technologically advanced lecture theatres	✓	✓	✓
24-hour computer laboratories	✓	✓	✓
Wireless Internet access	✓	✓	✓
Library	✓	✓	✓
Multimedia studios	✓		
24/7 on-campus radio station		✓	
Bank/Credit Union	✓		
Automated Teller Machine	✓	✓	
Bookshop	✓		✓
Post Office	✓		
Cafe	✓	✓	✓
Hair salon	✓		
Medical services	✓		
Counselling services	✓	✓	✓
Sporting facilities	✓	✓	✓
Gardens	✓ ¹	✓ ²	
Religious facilities	✓ ³	✓ ⁴	
24-hour on-campus security	✓	✓	✓
Student assistance hotline	✓	✓	✓
On-campus accommodation	✓		
Public transport i.e. buses, trains and/or taxis	✓	✓	
Parking	✓ ⁵	✓	✓ ⁵

Facts

	USQ TOOWOOMBA	USQ SPRINGFIELD	USQ FRASER COAST
Climate	Summer 27°C / 80°F	27°C / 80°F	29°C / 84°F
	Winter 13°C / 56°F	13°C / 56°F	22°C / 72°F
Travel distances by car*	Brisbane CBD 2 hours Gold Coast 2½ hours Sunshine Coast 3 hours	Brisbane CBD ¾ hour Gold Coast 1 hour Sunshine Coast 2 hours	Brisbane CBD 4½ hours Gold Coast 4 hours Sunshine Coast 2 hours Cairns 18 hours
Travel distances by air			Fraser Coast Airport has direct daily flights to Brisbane and takes approx. 45 minutes by air.
*Subject to traffic conditions			

Weather

Summer in South-East Queensland generally stretches from November to March with average daily temperatures of 25 to 30 degrees Celsius. Temperatures can fluctuate and can be as low as 14 and as high as 39 degrees Celsius.

Winter months are June, July and August. Average daily temperatures hover between 6 to 17 degrees Celsius. Differing weather patterns mean temperatures can go to as cold as minus 4 and as warm as 25 degrees Celsius. More information about Australia's climate is available from the Australian Bureau of Meteorology: www.bom.gov.au

Communication

Internet and telephone

Internet and email services are widely available throughout Australia. You will be given your student email address and Internet access after enrolment.

There are many telephone service providers that can provide efficient and competitive rates for local and international calls.

Postal services

Australia Post offers a wide variety of services, including: payment of electricity, telephone and gas bills, sending and receiving letters or parcels, sending and receiving faxes, and redirecting mail if you change your address.

Safety

Your safety and well-being is very important to us, that is why we created a Student Assistance Hotline. This hotline is available to all international students 24 hours a day and can help you with problems, such as medical, legal, accommodation and cultural issues. If it is late and you need help, call **1800 689 410**. This is a free call from landlines in Australia (standard call rates apply from mobile phones).

Transport

If you would like to drive a motor vehicle in Australia you must ensure you have a valid international driver's licence. Just remember, it is illegal to drive in Australia without being properly licensed, therefore you must ensure you have the correct licence and understand the road rules. Further information on driving in Queensland

with a foreign licence is available at: www.tmr.qld.gov.au/Licensing

Parking facilities and public transport is available at all three campuses.

Money and cost of living

You should arrive in Australia with at least AUD500 for expenses in the first few days. It is recommended that you have easy access to at least another AUD2000 to AUD3000, during the first few weeks in Queensland. These extra funds will be needed to get you established and will be used on expenses, such as:

- textbooks and study needs purchases
- rental bond (security deposit equal to four weeks rent)
- rent in advance (equal to two weeks rent)
- security deposits and reconnection fees of electricity, gas and telephone
- climate-suitable clothing
- household items – for example bed linen, blankets, pillows, cooking utensils and furniture, depending on your choice of accommodation.

Working in Australia

As an international student studying in Australia you will automatically receive permission to work with your visa grant. This applies to both yourself and any family members travelling with you on your student visa.

You are not permitted to work until you have started your studies, as USQ needs to notify the Department of Immigration and Citizenship that you have commenced studying with us.

Applying online is the quickest way for you and your family members to lodge Permission to Work applications. This can be done via by selecting the 'Permission to work' link from the Apply online website at: www.immi.gov.au/students/students/working_while_studying



ACCOMMODATION

Toowoomba

USQ Toowoomba has three on-campus Residential Colleges: McGregor, Concannon and Steele Rudd.

Accommodation fees include a room with private or shared bathroom, meals, utilities, bedroom cleaning, linen, Internet allowance, formal dinners, tuition, mentoring and academic support.

To apply online for a room at the Residential Colleges, visit their website using the web link below. You will be issued with an application number and password, allowing you to see how your application is progressing.

A self-catered package is also available; please contact the Residential Colleges for further information.

Contact

USQ RESIDENTIAL COLLEGES
Phone +61 7 4631 2650

Email accommodation.officer@usq.edu.au

Web www.usq.edu.au/accommodation

Springfield

USQ Springfield has accommodation within Education City's on-campus Residential Village.

Fees include a room in a self-contained two to seven bedroom apartment with shared bathroom, advanced security and surveillance systems, air-conditioning, cooking and laundry facilities, parking facilities, broadband wireless Internet connection, mentoring and academic support.

Contact

RESIDENTIAL VILLAGE

Phone +61 7 3470 3000

Email

educationcity@colliers.com

Web www.usq.edu.au/springfield/accommodation or
www.educationcity.com.au/students/accommodation.php

Private accommodation

Private accommodation is available in Toowoomba, Springfield and Hervey Bay, within walking distance of the University campuses. You can choose from:

Units and houses

Accommodation includes: fully furnished and unfurnished houses or units. These can be shared with other students to help reduce living expenses, such as rent, electricity and food.

Homestay

Homestay is available for students undertaking English language studies or Study Tours.

Homestay is living with a family as a paying guest and arrangements may include a number of meals, special meal requirements, Internet access, laundry and transport.

Accommodation comparison

	On-site manager	Own room	Security patrols	Parking available	Room cleaning	Telephone access	Fully furnished	Meals provided	Walk to uni	Cycle to uni	Walk to bus stop	Swimming pool	Internet access	Wheel-chair access	Bond required (refundable)	Note: prices are current at the date of printing and are subject to change
	FACILITIES OFFERED														COST ¹ (AUD)	
USQ TOOWOOMBA																
On-campus																
Residential Colleges	✓	✓	✓	✓	✓	✓	✓	✓	3	1	✓	✓	✓	✓	✓	239 - 283
Residential Colleges (Self-Catered option)	✓	✓	✓	✓	✓	✓	✓		3	1	✓	✓	✓	✓	✓	131
Private shared accommodation																
Student Village	✓	✓	✓	✓	✓	✓	✓		7	3	✓	✓	✓	✓	✓	80 - 150 ²
Toowoomba Uni Accommodation ²		✓		✓		✓	✓		12	4	✓	✓	✓		✓	130 - 295 ³
Crest Realty Real Estate		✓		✓		✓	✓		4	2	✓	✓	✓		✓	90 - 120
Donna Court Apartments		✓		✓		✓	✓		11	4	✓		✓	✓	✓	95 - 125
Boarding																
Darling Heights Lodge	✓	✓	✓	✓	✓	✓	✓	✓	27	7	✓	✓	✓		✓	95 - 140
Homestay																
Living with a family		✓				✓	✓	✓	n/a	n/a	n/a		✓			190
USQ SPRINGFIELD																
On-campus																

Student Accommodation	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	135 - 180
Private shared accommodation											
Private rental	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	150 - 180
Homestay											
Living with a family	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	190
USQ FRASER COAST											
Private shared accommodation											
Rental properties	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	55 ⁴ - 150
Homestay											
Living with a family	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	190

1 Per week.

2 Based on a three, four or five bedroom unit.

3 Based on twin share accommodation.

4 Prices are based on a minimum 21 week tenancy.

Contact

USQ TOOWOOMBA

Phone: **+61 7 4631 2210**

Email: **stsv@usq.edu.au**

USQ SPRINGFIELD

Phone: **+ 61 7 3470 4400**

Email: **studentservicespringfield@usq.edu.au**

Web: **www.usq.edu.au/springfield/accommodation**

USQ FRASER COAST

Phone: **+61 7 4120 6129**

Email: **fcaccommodation@usq.edu.au**



USEFUL INFORMATION

USQ Alumni

Once you complete your studies with USQ you will become a USQ Alumnus and will automatically become a member of the USQ Alumni Network.

As a member of the USQ Alumni you will be able to take advantage of a range of benefits available to graduates, including personal, professional and business development courses and assistance with further study. Being involved with the USQ Alumni Network also enables you to keep connected with the University and with friends, classmates and staff, make new social and professional contacts, attend events and contribute to the growth and development of current and future USQ students.

Join (or start) an Alumni Chapter

One way in which you can continue your involvement with USQ is to join one of USQ's Alumni Chapters. You might even wish to start your own! Alumni Chapters are formed by agreement with the University to assist USQ alumni who might share a common interest or geographical location. There are USQ Alumni Chapters throughout Australia and a growing number in many countries overseas.

More information about the USQ Alumni Network is available at: www.usq.edu.au/alumni

Contact

You can contact the Alumni Relations Office by: Telephone: +61 7 4631 5340

Email: alumni@usq.edu.au

Web: www.usq.edu.au/alumni

Post: USQ Alumni Relations Office University of Southern Queensland Level 5, S Block

West Street

Toowoomba QLD 4350

Australia

Australian Phrases

Back of Bourke: A long way away

Billabong: A lake that has formed along a river (an oxbow) or a watering hole

Black Stump (beyond the): A long way away, the back of nowhere

Bottle shop / Bottle-o: A drive-through area that is licensed to sell alcohol

Brizzie: Brisbane, state capital of Queensland

Bundy: Short for Bundaberg, Queensland, and the brand of rum that is made there

Bush: Outback/central areas of Australia

BYO: Bring your own – often referring to a request to bring a plate of food or drinks to a party

Down Under: Australia and New Zealand

Dunny: Outside lavatory/toilet

Going off: A place that is a lot of fun

Kindie: Kindergarten

Lucky Country: Australia

Maccas: McDonald's restaurants

Milk bar: Takeaway food shop

Never never (land): The Outback/centre of Australia

O.S. : Overseas

Outback: Central areas of Australia

Oz: Australia

Pub: A place where alcohol is served

Rave: To talk extensively about one topic

Servo: A petrol station

Sleep-out: A house verandah converted to a bedroom

Station: A big farm/grazing property

Top End: Far north of Australia

Uni: University

Unit: Apartment, town house

Woop Woop: A small, perhaps, unimportant town situated a long way from the city

IMPORTANT DATES

2012	2013	UNIVERSITY DATES
Semester 1		
15 – 19 February	20 - 24 February	Recommended arrival date for international students
20 – 24 February	25 February – 1 March	Orientation program for semester 1
27 February	4 March	Semester 1 starts
2 March	8 March	Last date for USQ to receive a request to add courses without academic penalty or financial penalty
23 March	28 March	Last date for USQ to receive a request to drop courses without incurring fees
20 April	26 April	Last date for USQ to receive a request to drop courses without a failing grade
2 – 13 April	1 – 12 April	Mid-semester recess
2 – 13 April	1 – 12 April	Residential schools
11 – 22 June	17 – 28 June	Semester 1 examination period
25 June – 13 July	1 – 22 July	Recess (through to semester 2)
Semester 2		
4 – 8 July	10 - 14 July	Recommended arrival date for international students
9 – 13 July	15 – 19 July	Orientation program for semester 2
16 July	22 July	Semester 2 starts
20 July	26 July	Last date for USQ to receive a request to add courses without academic penalty or financial penalty
10 August	16 August	Last date for USQ to receive a request to drop courses without incurring fees
7 September	13 September	Last date for USQ to receive a request to drop courses without a failing grade
10 – 21 September	23 September – 4 October	Mid-semester recess
10 – 21 September	23 September – 4 October	Residential schools
29 October – 9 November	4 – 15 November	Semester 2 examination period
12 November – 1 March 2013	18 November – 28 February 2014	Recess (through to semester 1)
Semester 3		
3 – 6 November	9 – 12 November	Recommended arrival date for international students
7 – 9 November	13 – 15 November	Mini orientation program for semester 3

12 November	18 November	Semester 3 starts
9 November	15 November	Last date for USQ to receive a request to add courses without academic penalty or financial penalty
30 November	6 December	Last date for USQ to receive a request to drop courses without incurring fees
21 December	27 December	Last date for USQ to receive a request to drop courses without a failing grade
28 January – 8 February 2013	3 – 14 February 2014	Semester 3 examination period

2012	2013	PUBLIC HOLIDAY
2 January	1 January	New Years Day
26 January	26 January (28 January: holiday)	Australia Day
25 March		Toowoomba Show Holiday
6 April	29 March	Good Friday
7 April	30 March	Easter Saturday
9 April	1 April	Easter Monday
25 April	25 April	Anzac Day
7 May	6 May	Labour Day
11 June	10 June	Queen's Birthday
25 December (27 December: holiday)	25 December	Christmas Day Holiday
26 December	26 December	Boxing Day Holiday

Note: all photographs courtesy of USQ Photography

Refunds

<http://www.usq.edu.au/international/fees/refunds>

Welcome to USQ

Want to know more?

Telephone +61 7 4631 5543

Fax +61 7 4635 9225

Email international@usq.edu.au

Web www.usq.edu.au/international

Skype [usq.international](https://www.skype.com/en/contacts/voice/usq-international)

The information contained in this brochure is correct at time of printing.

However, you should check details are still correct before enrolling.

CRICOS QLD 00244B NSW 02225M